

MIAMI | LATIN
AMERICAN CLAIMS
(RE)INSURANCE
FORUM

JUNE 2-5, 2026



QL
DG Quintana
López
Donoghue
& González



INSURANCE
CORPORATE
CONSULTING
EXPERTS



TUESDAY, JUNE 2, 2026

6:00 pm **Welcome Cocktail** at Brickell Arch Hotel

WEDNESDAY, JUNE 3, 2026

8:00 - 8:25 am **Registration**

8:25 - 8:30 am **Welcome by Organizers:** Juan López-Santini – Partner, *QLDG* and Alex Guillamont* – Cofounder, *ICCE*

8:30 - 10:00 am **Session 1: Market Leaders Outlook by Regional/Country CEOs**

MODERATOR: Juan López-Santini – Partner, *QLDG* and Alex Guillamont – Cofounder, *ICCE*

Alain Bizet – Head of Latin America, *Chaucer Group*

Santiago Arechaga – President Latin America & Caribbean, *Swiss RE*

Alex Montoya – Consejero Seguros del Estado, *AVLA US*

Alfredo Lomeli – Chief Underwriting Officer Latin America & Caribbean, *SCOR*

Christian Nölck – CEO, *Seguros GYT*

David Colmenares – Managing Director LatAm & CEO Colombia, *Allianz Commercial*

10:00 - 10:30 am  **Coffee Break**

10:30 - 12:00 pm **Session 2: From Conflict To Agreement — Redesigning The Claims Experience**

MODERATOR: Lorena Avila** – Foreign Legal Consultant, *ICCE*

Lina Delgado – Vice President of Claims, *Everest Re*

Vivianne Mardirossian – Claims Director, *IRB(Re)*

María Amalia Cruz – Vice President of Claims, *QBE*

María Eugenia Gomez – Cat & Reinsurance Claims, *Chubb*

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12:00 - 1:30 pm  **Lunch**

1:30 - 3:00 pm **Session 3: Financial Lines & Professional Indemnity — AI Impact (Program Structure/Policy Response)**

MODERATOR: Alex Guillamont – Cofounder, *ICCE*

Daniel Santos – Vice President of Casualty and Financial Lines Claims LatAm, *Chubb*

Fernando Garrido – Director, *Fidelitas Global at Lloyd's*

Belén Navarro – Vice President, Head of Long Tail Lines LatAm, *Zurich*

Jose Tortosa – Chief Underwriting Officer, *GAMA TPA*

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3:00 - 3:30 pm  **Coffee Break**

3:30 - 5:00 pm **Session 4: Mexico & Puerto Rico Latest Developments — Impact on (Re)Insurers**

MODERATOR: Lorena Avila – Foreign Legal Consultant, *ICCE*

Rebeca Figueroa – Directora Siniestros, *Chubb Mexico*

Omar Ortíz – Vice President Head of Claims, *Chubb Puerto Rico*

Esther Rodríguez – International Claims Director, *Everest Re*

Dignelis Jiménez – Head of Claims, *Adaptiv*

Abaco International Loss Adjusters

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THURSDAY, JUNE 4, 2026

9:00 - 10:30 am **Session 5: Data-Driven Analysis and Digitalisation of Underwriting and Claims**

MODERATOR: Juan López-Santini – Partner, *QLDG*
Antonio Sales – Vice President of Claims, *Zurich Colombia*
Maria del Mar García – Vice President of Claims, *Chubb Colombia*
Jochi Jiménez – Director, *Athenea Healthcare Group*
Maria Luisa Vega – Senior Claims Counsel, *Hannover Re*
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10:00 - 10:30 am **Coffee Break**

11:00 - 12:30 pm **Session 6: Natural Risks with Special Attention to Wildfire, Floods & NAT CAT — Soft Market Impact**

MODERATOR: Juan López-Santini – Partner, *QLDG*
Diana Bárcenas – VP Claims LatAm, *Swiss Re*
David Pérez – VP P&C Claims, *RIMAC*
Elizabeth Cardona – Geoscience Manager, *SURA*
Reserved for *Mapfre Global*
Advanta Global Services

12:30 - 2:00 pm **Lunch**

2:00 - 3:30 pm **Session 7: Actual Claims Role vs Historical Profile (Claims Management)**

MODERATOR: Alex Guillamont – Cofounder, *ICCE*
Emmanuel Muñoz – Senior Vice President of Claims LatAm, *Chubb*
Lope García – Global Reinsurance CCO, *Everest Re*
Javier Guardia – Head of Claims International West Region, *Liberty, Liberty Specialty Markets*
Marisol Toledo – Regional Head of Claims Latin America & Caribbean, *AIG*
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3:30 - 4:00 pm **Coffee Break**

4:00 - 5:30 pm **Session 8: Case Study: AI and Cyber — Property**

MODERATOR: Juan López-Santini – Partner, *QLDG*
Hilario Itriago – President, *BOXX Insurance*
Javier Vijil – Global Cyber Product Manager, *TransRe*
Juan David Mejía – Vice President Head of Property, *QBE*
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FRIDAY, JUNE 5, 2026

8:30 - 10:00 am **Session 9: Brazil Climate and Insurance Law — Current Impact**

MODERATOR: Alex Guillamont – Cofounder, *ICCE*
Rafael Ríos – International Claims, *IRB(Re)*
Felipe Orsi – Head of Short Tail LatAm, *Allianz Commercial*
Daniel Cunha – Vice President Head of Claims, *Chubb Brasil*
Wagner Benini – Vice President Senior General Adjuster, *FM Global Sponsor*

10:00 - 10:30 am **Coffee Break**

10:30 - 12:00 pm **Session 10: MINING, ENERGY & BI — Recent Challenges**

MODERATOR: Juan López-Santini – Partner, *QLDG*
José Mogartoff – Director of Global Energy Claims Americas, *Zurich*
Alvaro Trueba – Vice President Claims Regional Property, Marine & Energy Claims, *Chubb*
Óscar Rueda – Head of Claims LatAm Center Region, *Munich Re RTS International Loss Adjusters*

12:00 - 12:15 pm **Wrap Up / End of Program**

Note: Program subject to change. Sessions moderated by Alex Guillamont and Juan López-Santini unless stated otherwise.

By Invitation Only

Venue: Brickell Arch Hotel – 1395 Brickell Ave. Miami, FL 33131

Dress Code: Business Casual

Simultaneous Translations Available

For More Information and Sponsorship Opportunities:

Juan López-Santini: jlopez@qldg.com

Alex Guillamont: alex.guillamont@goicce.com

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Event Promoted By: QLDG (Quintana, López, Donoghue and González) and ICCE (Insurance Corporate Consulting Experts)

Event Administered By: Miami Professional Events, LLC

Event Conducted Under: Chatham House Rule (to encourage inclusive and open dialogue)

*Foreign Legal Consultant (Not Admitted to Practice Law in Florida) Partner (Qualified in England & Wales and Spain)

**Foreign Legal Consultant (Not Admitted to Practice Law in Florida) Partner (Qualified in Venezuela)

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