

MIAMI | LATIN  
AMERICAN CLAIMS  
(RE)INSURANCE  
FORUM

JUNE 2–5, 2026



**QL**  
**DG** Quintana  
López  
Donoghue  
& González



INSURANCE  
CORPORATE  
CONSULTING  
EXPERTS



## TUESDAY, JUNE 2, 2026

6:00 pm **Welcome Cocktail** at Brickell Arch Hotel

## WEDNESDAY, JUNE 3, 2026

- 8:00 - 8:25 am **Registration**
- 8:25 - 8:30 am **Welcome by Organizers:** Juan López-Santini – Partner, *QLDG* and Alex Guillamont\* – Cofounder, *ICCE*
- 8:30 - 10:00 am **Session 1: Market Leaders Outlook by Regional/Country CEOs**  
**MODERATOR:** TBD  
 Alain Bizet – Head of Latin America, *Chaucer Group*  
 Santiago Arechaga – President Latin America & Caribbean, *Swiss RE*  
 Alex Montoya – Consejero Seguros del Estado, *AVLA US*  
 Alfredo Lomeli – Chief Underwriting Officer Latin America & Caribbean, *SCOR*  
 Christian Nölck – CEO, *Seguros GYT*  
 Representative, *IRB(Re)*
- 10:00 - 10:30 am  **Coffee Break**
- 10:30 - 12:00 pm **Session 2: From Conflict To Agreement — Redesigning The Claims Experience**  
**MODERATOR:** Lorena Avila\*\* – Foreign Legal Consultant, *ICCE*  
 Lina Delgado – Vice President of Claims, *Everest Re*  
 Vivianne Mardirossian – Claims Director, *IRB(Re)*  
 María Amalia Cruz – Vice President of Claims, *QBE*  
 Maria Eugenia Gomez – Cat & Reinsurance Claims, *Chubb*  
 Representative, *Sponsor*
- 12:00 - 1:30 pm  **Lunch**
- 1:30 - 3:00 pm **Session 3: Financial Lines & Professional Indemnity — AI Impact (Program Structure/Policy Response)**  
**MODERATOR:** TBD  
 Daniel Santos – Vice President of Casualty and Financial Lines Claims LatAm, *Chubb*  
 Fernando Garrido – Director, *Fidelitas Global at Lloyd's*  
 Belén Navarro – Vice President, Head of Long Tail Lines LatAm, *Zurich*  
 Jose Tortosa – Chief Underwriting Officer, *GAMA TPA*  
 Representative, *Sponsor*
- 3:00 - 3:30 pm  **Coffee Break**
- 3:30 - 5:00 pm **Session 4: Mexico & Puerto Rico Latest Developments — Impact on (Re)Insurers**  
**MODERATOR:** TBD  
 Rebeca Figueroa – Directora Siniestros, *Chubb Mexico*  
 Omar Ortíz – Vice President Head of Claims, *Chubb Puerto Rico*  
 Esther Rodríguez – International Claims Director, *Everest Re*  
 Dignelis Jiménez – Head of Claims and Javier Mercado – Chief Underwriting Officer, *Adaptiv*  
 Representative, *Abaco International Loss Adjusters*

Sponsors:





## THURSDAY, JUNE 4, 2026

**9:00 - 10:30 am Session 5: Data-Driven Analysis and Digitalisation of Underwriting and Claims**

**MODERATOR:** TBD

Antonio Sales – Vice President of Claims, *Zurich Colombia*

Maria del Mar García – Vice President of Claims, *Chubb Colombia*

Jochi Jiménez – Director, *Athenea Healthcare Group*

Representative, *Sponsor*

**10:00 - 10:30 am**  **Coffee Break**

**11:00 - 12:30 pm Session 6: Natural Risks with Special Attention to Wildfire, Floods & NAT CAT — Soft Market Impact**

**MODERATOR:** TBD

Maria Luisa Vega – Senior Claims Counsel, *Hannover Re*

TBD

TBD

TBD

Representative, *Advanta Global Services*

**12:30 - 2:00 pm**  **Lunch**

**2:00 - 3:30 pm Session 7: Actual Claims Role vs Historical Profile (Claims Management)**

**MODERATOR:** TBD

Emmanuel Muñoz – Senior Vice President of Claims LatAm, *Chubb*

Lope García – Global Reinsurance CCO, *Everest Re*

Javier Guardia – Head of Claims International West Region, *Liberty, Liberty Specialty Markets*

Marisol Toledo – Regional Head of Claims Latin America & Caribbean, *AIG*

Representative, *Sponsor*

**3:30 - 4:00 pm**  **Coffee Break**

**4:00 - 5:30 pm Session 8: Case Study: AI and Cyber — Property**

**MODERATOR:** TBD

Craig Banta – Operations Claims Manager, *FM Global*

Hilario Itriago – President, *BOXX Insurance*

Javier Vijil – Global Cyber Product Manager, *TransRe*

Juan David Mejía – Vice President Head of Property, *QBE*

Representative, *Sponsor*

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## FRIDAY, JUNE 5, 2026

### 8:30 - 10:00 am **Session 9: Brazil Climate and Insurance Law — Current Impact**

**MODERATOR:** TBD

Vivianne Mardirossian – Claims Director, *IRB(Re)*

Gabriela Rosa – Regional Head of Claims, *Allianz Commercial*

Nilceia Oliveira – Regional Chief Claims Officer, *Zurich*

Daniel Cunha – Vice President Head of Claims, *Chubb Brasil*

Hilton Gomes Dos Santos – Senior VP Head Claims Latin America & Caribbean, *SwissRe CORSO*  
Representative, *Sponsor*

### 10:00 - 10:30 am **Coffee Break**

### 10:30 - 12:00 pm **Session 10: MINING, ENERGY & BI — Recent Challenges**

**MODERATOR:** TBD

José Mogartoff – Director of Global Energy Claims Americas, *Zurich*

Alvaro Trueba – Vice President Claims Regional Property, Marine & Energy Claims, *Chubb*

Óscar Rueda – Head of Claims LatAm Center Region, *Munich Re*

Wagner Benini – Vice President Senior General Adjuster, *FM Global*  
Representative, *RTS International Loss Adjusters*

### 12:00 - 12:15 pm **Wrap Up / End of Program**

Note: Program subject to change. Sessions moderated by Alex Guillamont and Juan López-Santini unless stated otherwise.

#### **By Invitation Only**

**Venue:** Brickell Arch Hotel – 1395 Brickell Ave. Miami, FL 33131

**Dress Code:** Business Casual

**Simultaneous Translations Available**

#### **For More Information and Sponsorship Opportunities:**

Juan López-Santini: [jlopez@qldg.com](mailto:jlopez@qldg.com)

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**Event Promoted By:** QLDG (Quintana, López, Donoghue and González) and ICCE (Insurance Corporate Consulting Experts)

**Event Administered By:** Miami Professional Events, LLC

**Event Conducted Under:** Chatham House Rule (to encourage inclusive and open dialogue)

\*Foreign Legal Consultant (Not Admitted to Practice Law in Florida) Partner (Qualified in England & Wales and Spain)

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